OHANA PORTAL REGISTRATION PROCESS

Customers can register for a Matson Ohana Portal here:
1. Matson Ohana Portal Login: https://www.cargo.chinamatson.com/signin

2. User clicks on the Registration link toward the top right corner of the Ohana Portal menu.

3. User enters **User Information** registration information:

OHANA PORTAL REGISTRATION PROCESS – CONTINUED 1

User enters **Company Information** registration information:

Company Information

Company *

Company *

Address 1

Address 1

Address 2

Address 2

City *

City *

State / Province *

State / Province *

Zip / Postal *

Zip / Postal *

Country *

Country *

User enters **Matson Account Information** registration information:

Matson Account Information

Validate Relationship with Matson
Recent Booking#

Recent Booking#

Sales Contact at Matson

Sales Contact at Matson

Service Contract

Service Contract

Your Relationship as it Pertains to Matson *

(Check all the apply; atleast one must be selected)

☐ Shipper   ☐ Consignee

☐ Broker   ☐ Forwarder

☐ Third Party   ☐ Sales Representative

☐ Sales Manager   ☐ Service Contract Holder

Comments

Comments

User agrees to the Matson Terms and Conditions
User does any other required actions
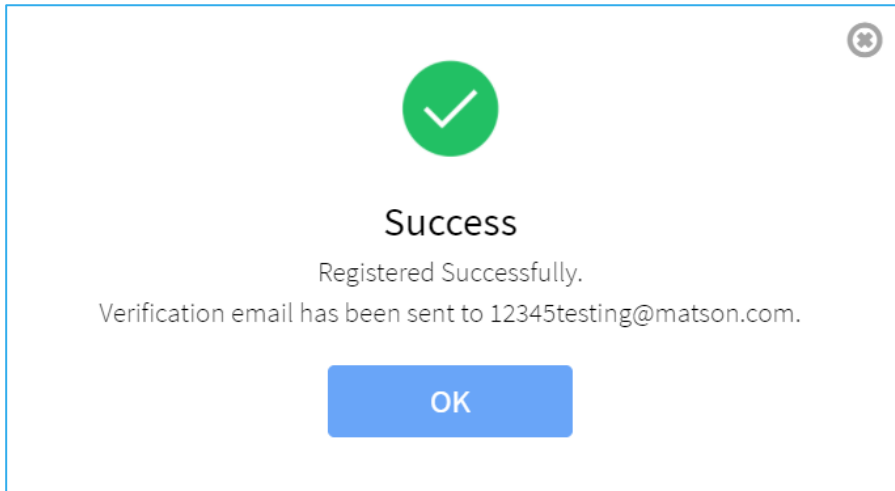User then clicks Submit

☐ I agree to Matson's Terms and Conditions

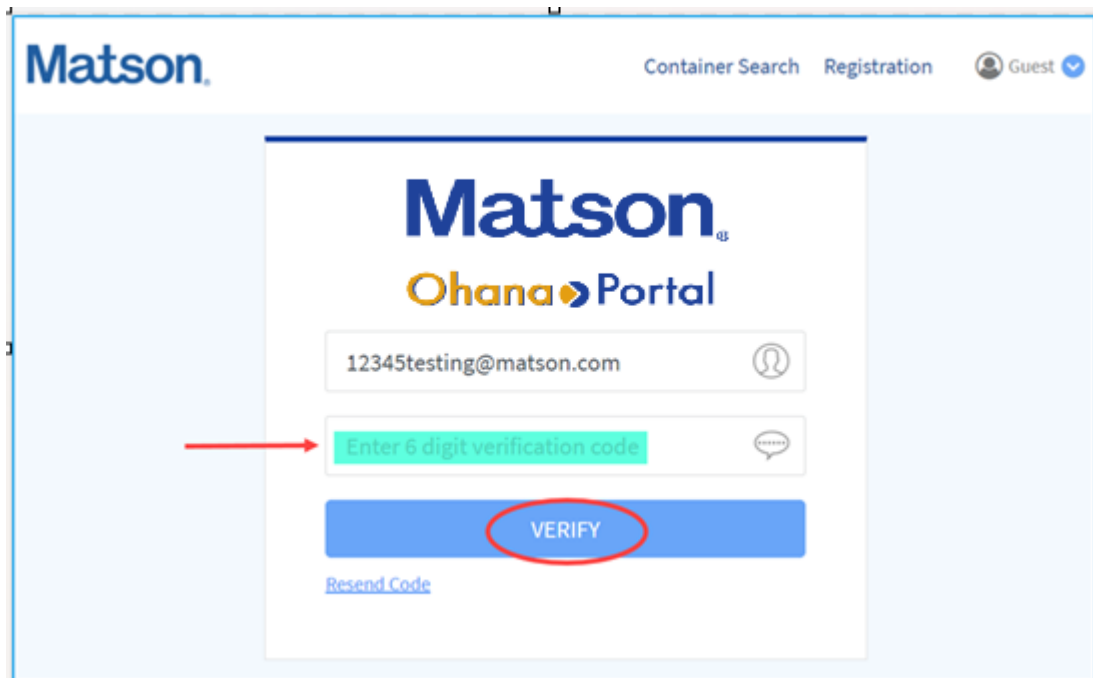☐ I am human   hCaptcha
Privacy - Terms

SUBMIT

OHANA PORTAL REGISTRATION PROCESS – CONTINUED 2

User will follow the directions of any popups such as password format or missing mandatory fields.
Once the user successfully submits their registration form, they will see a Registered Successfully popup notifying them about the verification email. User clicks on the OK button.

User receive an automated verification email to the users email address. Included in that email is the verification code.
User enters that verification code and clicks the Verify button.

User can then log into the Matson Ohana Portal with their user name and password.

Our CSR will review and grant for the User Authorizations.